

Privacy Policy – Contact Form

Last updated: September 17th 2024

Clack Media Company SL, the owner of the website **clack.es**, is committed to protecting your personal data and complying with applicable data protection laws, including the **General Data Protection Regulation (EU) 2016/679 (GDPR)**.

1 Data Controller

The data controller responsible for the data collected through the contact form is:

- **Clack Media Company SL**
- Registered office:
Passeig Sant Joan nº18 3º 1ª
08010 Barcelona
Spain
- Tax Identification Number (NIF): ESB67380378
- Contact email: javi@clack.es

2 Data Collected

The personal data we collect through the contact form includes:

- **First Name**
- **Last Name**
- **Email address**

These details are necessary to respond to your inquiries and provide you with the requested information.

3 Purpose of Data Processing

The data collected through the contact form will be used solely for the following purposes:

- To respond to information requests or inquiries.
- To manage and handle user questions or complaints.

These data will not be used for any other purpose unless you give explicit consent for such use.

4 Legal Basis for Processing

The processing of personal data is based on one of the following legal grounds:

- **Consent:** By filling out the contact form, you consent to the processing of your personal data in order for us to respond to your inquiry.
- **Legitimate interest:** We may process your data to manage our legitimate communications with users of the website.

5 Data Recipients

Your personal data will not be disclosed to third parties, except where required by law or upon your explicit request.

6 Data Retention Period

We will retain your personal data only as long as necessary to respond to your inquiry. Once your request has been addressed, your data will be deleted within a maximum period of 6

months, unless a commercial or contractual relationship arises, in which case data will be kept in accordance with applicable regulations.

7 Your Rights

Under the GDPR, you have the following rights concerning your personal data:

- **Right of access:** You have the right to request access to your personal data.
- **Right to rectification:** You can request the correction of your personal data if it is inaccurate or incomplete.
- **Right to erasure:** You can request the deletion of your personal data in certain circumstances.
- **Right to restriction of processing:** You can request the restriction of the processing of your data under certain conditions.
- **Right to data portability:** You have the right to receive your data in a structured, machine-readable format and to transfer it to another controller.
- **Right to object:** You may object to the processing of your data for legitimate reasons.

To exercise any of these rights, you can contact us at the following email address:

javi@clack.es

8 Data Security

Clack Media Company SL takes all necessary technical and organizational measures to protect your personal data from loss, unauthorized access, disclosure, or alteration.

9 Changes to the Privacy Policy

We reserve the right to modify this privacy policy at any time. Any changes will be published on this page with an updated date.

10 Complaints

If you believe that your personal data has been processed in violation of applicable laws, you have the right to file a complaint with the supervisory authority, which in Spain is the **Spanish Data Protection Agency (AEPD)**.